



Fraud Prevention

In some events you may be contacted by our Fraud Prevention Team here at One Federal Credit Union. Our team will contact you if an unusual spending pattern has been detected on your Visa Debit Card or Visa Credit Card. The representative will ask you to verify certain transactions made with your card and whether they are purchases you have authorized.

If you do not answer your phone the Fraud Prevention Team will leave a message with an 800 telephone number asking you to return the call. Please return the call as soon as possible to verify the transactions as being legitimate or fraudulent. Failure to answer or return the call could result in your card being blocked to further prevent purchases that we have deemed may be fraudulent.

The phone numbers for our Fraud Prevention Team are listed below.

Visa Fraud Prevention Team:

Debit Cards: 1.866.842.5208

Credit Cards: 1.800.369.4887