



UNIVERSAL BANKER

Full Time (37-40 hours) Non-Exempt

ABOUT US

ONE Federal Credit Union is a community-based credit union committed to serving our members with integrity, heart, and hometown service. As a not-for-profit financial cooperative, we focus on people over profits — and we're looking for a **Universal Banker** who shares that same commitment to exceptional member service.

This is a multi-faceted, position perfect for someone who enjoys variety, meaningful member interactions, and making a real impact in people's financial lives. As a **Universal Banker**, you'll assist members with teller transactions, open new accounts, and process consumer loans — all while helping them work toward their financial goals with a smile.

You'll be based at one of our local branches (final location to be determined), all within 10 miles of one another, and be a key part of our tight-knit team culture.

KEY RESPONSIBILITIES

- Provide friendly, accurate, and professional service for all member transactions
- Open and maintain checking, savings, certificates, and other deposit accounts
- Educate members about ONE FCU's products and services to meet their financial needs
- Process consumer loans from application through disbursement (mortgages not included)
- Identify opportunities to deepen relationships and provide financial guidance
- Balance cash drawer and follow proper security and compliance procedures
- Support branch operations, including opening/closing procedures and other tasks as needed
- Maintain a positive and solutions-focused attitude in every member interaction

REQUIRED SKILLS & EXPERIENCE

- Prior experience in retail banking, financial services, or cash-handling roles
- Strong interpersonal and communication skills
- Ability to listen actively and build relationships with members
- Comfortable learning and using computer systems and digital tools
- High attention to detail and accuracy
- Team-oriented mindset with a flexible, can-do attitude

BONUS POINTS FOR

- Experience with consumer lending

- Knowledge of credit union practices and philosophy
- Passion for financial education and helping others succeed financially

COMPENSATION

- \$16-\$20 / hour

BENEFITS

Health Insurance:

- Medical, dental, and vision insurance

Additional Health-Related Benefits:

- ALAC insurance
- Life and disability insurance
- Voluntary life insurance

Retirement Benefits:

- 401(k) with company match

Out-of-the-Box Perks:

- AAA Membership Reimbursement
- Sam's Club Membership Reimbursement
- Annual Clothing Allowance
- Annual Wellness Allowance

Time Off Benefits:

- Vacation Time
- Sick/Personal Time
- All federal holidays off (paid)
- Your birthday off (paid)

Extra Fun \$\$:

- Years of Service Payout
- Wedding Recognition Payout
- Childbirth Recognition Payout
- Access to ONE's mini-gym onsite

HOW TO APPLY

Please submit your resume, and ONE FCU Employment Application to careers@onefcu.com.